Why Is Bugfender Better?

Bugfender grants you fast remote access to your applications’ log files on users’ devices - wherever they are in the world.

Bugfender logs virtually everything, going beyond simple app crashes. It even logs when the device is offline.

Logs are sent remotely from the device to our servers, enabling you to track down what’s causing trouble.

Discover and fix bugs faster than ever before.

Enable and disable logging for each device individually and remotely, making it easy to detect issues that affect only some users.

Save valuable engineering time and money, which can be re-investing into new great features.

Companies that trust Bugfender

[Logos of companies that trust Bugfender]
What Can I Do With Bugfender?

Integrate in less than 60 seconds
Use a familiar interface like NSLog or java.util.logging for fast integration with minimal code changes. Bugfender also works with other popular logging frameworks and libraries including: CocoaLumberjack, SLF4J and more.

Made for mobile
Bugfender is battery-efficient, handles offline operations properly and lets you enable/disable devices remotely to save bandwidth.

Access logs remotely
Fix bugs and provide better customer support by having access to the logs of your user’s devices. Check them from anywhere in the world, through your browser.

Useful everywhere
Works great during development, beta and App Store/Google Play production level applications.

Companies that trust Bugfender

[Logos of SK telecom, intel, Google, and Volkswagen]
If you need to log sensitive data that’s required to track down a difficult bug, we’ve got you covered.

- Logs are encrypted with SSL/TLS when transferred between the mobile device and our servers. Your data also has the same protection when viewed on our website.

- Logs are protected by file system permissions in the device’s cache before being sent, and are encrypted when in transit and when stored in our data center.

We collect over 130M logs daily, and don’t hold onto any data longer than you need it for. Past your chosen log retention, it’s deleted, forever.

If you’re looking for something custom, please contact us for our Private Enterprise Cloud offering. Bugfender is suitable for HIPAA compliant environments.
Superb Customer Support

Providing top-notch support is a priority for us. At Bugfender, our engineers double up as support agents, you’ll always get expert solutions from real professionals.

Just wanted to tell you guys, we are loving Bugfender. Don’t know how we made it this far without it. We used to use Lumberjack, but then it didn’t support Swift. And, it was always awkward to get log files off devices. Now that is trivial. Nice job! Great web interface.

Steve Webha from Blastmotion

Real Case Studies of Company Using Bugfender

Bugfender is used all over the world by a huge variety of people from independent developers to international corporations including Starbucks, Men’s Health, Napster and so many more. It’s simplistic approach makes it’s usage almost limitless. Each and every company has it’s own fascinating use cases, which we’d like to share with you.

We’ve paired up with a few of our customers to find out more about how Bugfender helps them.

**Blast**

**Advanced Logging to Help Advanced Athletes**

A striking aspect of how Blast Motion uses Bugfender is that their customer support also has access to the logs and regularly reviews them.

Find out more »

**Eye-D**

**Bringing Independence to the Visually Impaired**

With Bugfender, the Eye-D team can enable a debugging mode that captures a huge amount of information about each device on App launch, including the manufacturer, model, CPU, memory, cameras, and other sensors.

Find out more »
### Which Plans Are Available?

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**Learn more at:**

[bugfender.com/pricing](https://bugfender.com/pricing)

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**Unique requirements? Our plans don’t suit your needs?**

Reach out to us at [support@bugfender.com](mailto:support@bugfender.com)

and we can create a custom plan for you.

You can also request a quote at [bugfender.com/quote](https://bugfender.com/quote)
Looking for Something Special?

If you have any special requirements, we'll be happy to help create the perfect package for you. This could include:

- Unlimited storage, apps, and log lines
- Corporate private cloud, or installation on a dedicated server
- On-premise license and support
- Geographic location of your servers
- Off-site backups
- Custom encryption needs
- Custom API and webhooks
- Custom terms and conditions, premium support, and Service Level Agreements
- Integration with your Single Sign-On system: SAML, LDAP, Active Directory
- Purchase order billing

If you're interested in a custom plan or have any questions, get in touch with us at support@bugfender.com.
How Do I Get Started?

Go to bugfender.com

and select a plan that suits you or fill the form besides.