How Bugfender Saved my Business!

Cloud Storage for Your App Logs
Everything is ready to go, but suddenly a beta tester in Australia experiences a critical error!

You're the CTO of a big company. It's Friday afternoon. You're on a tight deadline for the release of a new product. The marketing department is pressuring you to get the app ready for an important event this weekend.

Don't worry! Bugfender gives you remote access to your app's log files, wherever your users are! And it can be installed in seconds too!

Gosh! The folks in Australia are having problems, but I can't replicate them at all. I might have to fly out unless you have any other suggestions?

ERROR FOUND
FIXED!

We would have been tossed if it wasn't for Bugfender! Let's get this running on all our apps.

BOO00M!
Updated, deployed and published.

Too right! I don't know what we would have done without it! It saved so much time and trouble.
Why Is Bugfender Better?

Bugfender grants you fast remote access to your applications’ log files on users’ devices - wherever they are in the world.

Bugfender logs virtually everything, going beyond simple app crashes. It even logs when the device is offline.

Logs are sent remotely from the device to our servers, enabling you to track down what’s causing trouble.

Discover and fix bugs faster than ever before.

Enable and disable logging for each device individually and remotely, making it easy to detect issues that affect only some users.

Save valuable engineering time and money, which can be re-investing into new great features.

Companies that trust Bugfender
What Can I Do With Bugfender?

**Integrate in less than 60 seconds**
Use a familiar interface like NSLog or java.util.logging for fast integration with minimal code changes. Bugfender also works with other popular logging frameworks and libraries including: CocoaLumberjack, SLF4J and more.

**Access logs remotely**
Fix bugs and provide better customer support by having access to the logs of your user’s devices. Check them from anywhere in the world, through your browser.

**Made for mobile**
Bugfender is battery-efficient, handles offline operations properly and lets you enable/disable devices remotely to save bandwidth.

**Useful everywhere**
Works great during development, beta and App Store/Google Play production level applications.

Companies that trust Bugfender

[SK telecom] [Intel] [Google] [Volkswagen]
Is It Secure?

**Bugfender only logs what you (the developer) tell it to log**

If you need to log sensitive data that’s required to track down a difficult bug, we’ve got you covered.

- Logs are encrypted with SSL/TLS when transferred between the mobile device and our servers. Your data also has the same protection when viewed on our website.

- Logs are protected by file system permissions in the device’s cache before being sent, and are encrypted when in transit and when stored in our data center.

We collect over 130M logs daily, and don’t hold onto any data longer than you need it for. Past your chosen log retention, it’s deleted, forever.

If you’re looking for something custom, please contact us for our Private Enterprise Cloud offering. Bugfender is suitable for HIPAA compliant environments.
Just wanted to tell you guys, we are loving Bugfender. Don’t know how we made it this far without it. We used to use Lumberjack, but then it didn’t support Swift. And, it was always awkward to get log files off devices. Now that is trivial. Nice job! Great web interface.

Steve Webha from Blastmotion

Real Case Studies of Company Using Bugfender

Bugfender is used all over the world by a huge variety of people from independent developers to international corporations including Starbucks, Men’s Health, Napster and so many more. It’s simplistic approach makes it’s usage almost limitless. Each and every company has it’s own fascinating use cases, which we’d like to share with you.

We’ve paired up with a few of our customers to find out more about how Bugfender helps them.

**Advanced Logging to Help Advanced Athletes**

A striking aspect of how Blast Motion uses Bugfender is that their customer support also has access to the logs and regularly reviews them.

**Eye-D**

Bringing Independence to the Visually Impaired

With Bugfender, the Eye-D team can enable a debugging mode that captures a huge amount of information about each device on App launch, including the manufacturer, model, CPU, memory, cameras, and other sensors.

Find out more »

Find out more »
### Which Plans Are Available?

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<th>FREE</th>
<th>STARTUP</th>
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<tr>
<td>For indie developers and experimental applications</td>
<td>For startups that care about the quality of their apps</td>
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<tr>
<td><strong>100K</strong> Daily Log Lines</td>
<td><strong>1M</strong> Daily Log Lines</td>
</tr>
<tr>
<td><strong>1 Day</strong> Log Retention</td>
<td><strong>7 Day</strong> Log Retention</td>
</tr>
<tr>
<td>1 App</td>
<td><strong>In-App</strong> User Feedback</td>
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<tr>
<td>1 Team Member</td>
<td>2 Apps</td>
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<tr>
<td>Customer Support from <strong>Real Engineers</strong></td>
<td>1 Team Member</td>
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<th>BUSINESS</th>
<th>PREMIUM</th>
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<tr>
<td>For agencies and product companies</td>
<td>For established companies with enterprise-grade requirements</td>
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<tr>
<td><strong>5M</strong> Daily Log Lines</td>
<td><strong>Custom Storage</strong> requirements</td>
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<td><strong>30 Day</strong> Log Retention</td>
<td><strong>Single Sign-On</strong> Integration</td>
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<td><strong>Crash</strong> Reporting</td>
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<td><strong>In-App</strong> User Feedback</td>
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<td>5 Apps</td>
<td>Custom <strong>Contract, Service Level Agreement</strong> and Payment Conditions</td>
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Learn more at: bugfender.com/pricing

**Unique requirements? Our plans don’t suit your needs?**
Reach out to us at support@bugfender.com and we can create a custom plan for you.
You can also request a quote at bugfender.com/quote
Looking for Something Special?

If you have any special requirements, we'll be happy to help create the perfect package for you. This could include:

- Unlimited storage, apps, and log lines
- Corporate private cloud, or installation on a dedicated server
- On-premise license and support
- Geographic location of your servers
- Off-site backups
- Custom encryption needs
- Custom API and webhooks
- Custom terms and conditions, premium support, and Service Level Agreements
- Integration with your Single Sign-On system: SAML, LDAP, Active Directory
- Purchase order billing

If you're interested in a custom plan or have any questions, get in touch with us at support@bugfender.com.
How Do I Get Started?

Go to bugfender.com and select a plan that suits you or fill the form besides.