# BUGFENDER

Log storage service for
application developers
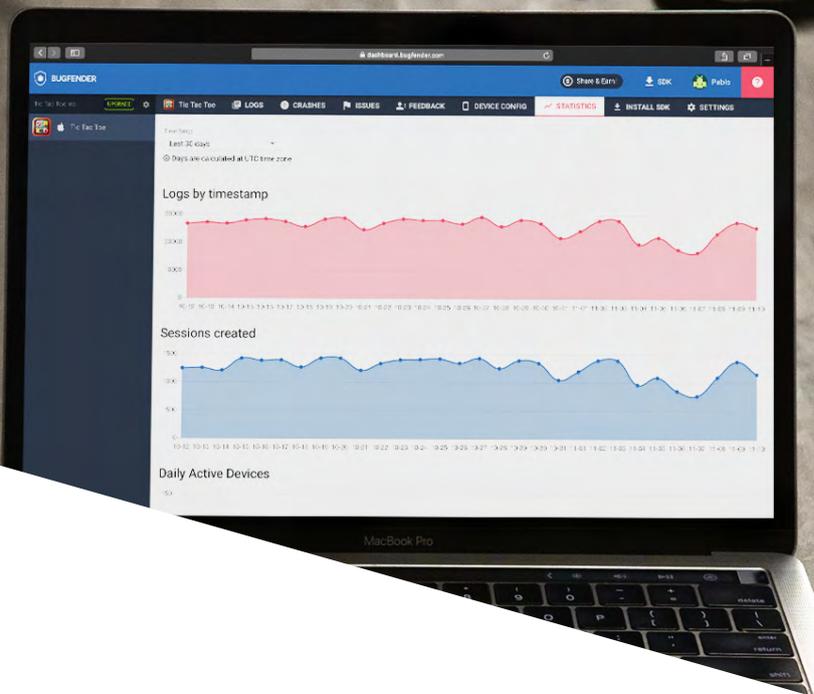
Why Is Bugfender Better?

Bugfender grants you fast remote access to your applications' log files on users' devices - wherever they are in the world.

Bugfender is a cloud-hosted remote logging tool that enables you to find bugs even before your users do. Don't settle for standard crash reporting, when you can get fast remote access to your mobile or web application logs for any user in real-time - wherever they are in the world.

Every app developer knows the pain of trying to find (and reproduce) a bug when it's happening to just one user. Bugfender gives you instant visibility into any user, any device, even when it's offline. Get fast remote access to all application logs so you can track down the problem in record time - and earn those crucial 5-star ratings when your customers are satisfied.

Companies that trust Bugfender
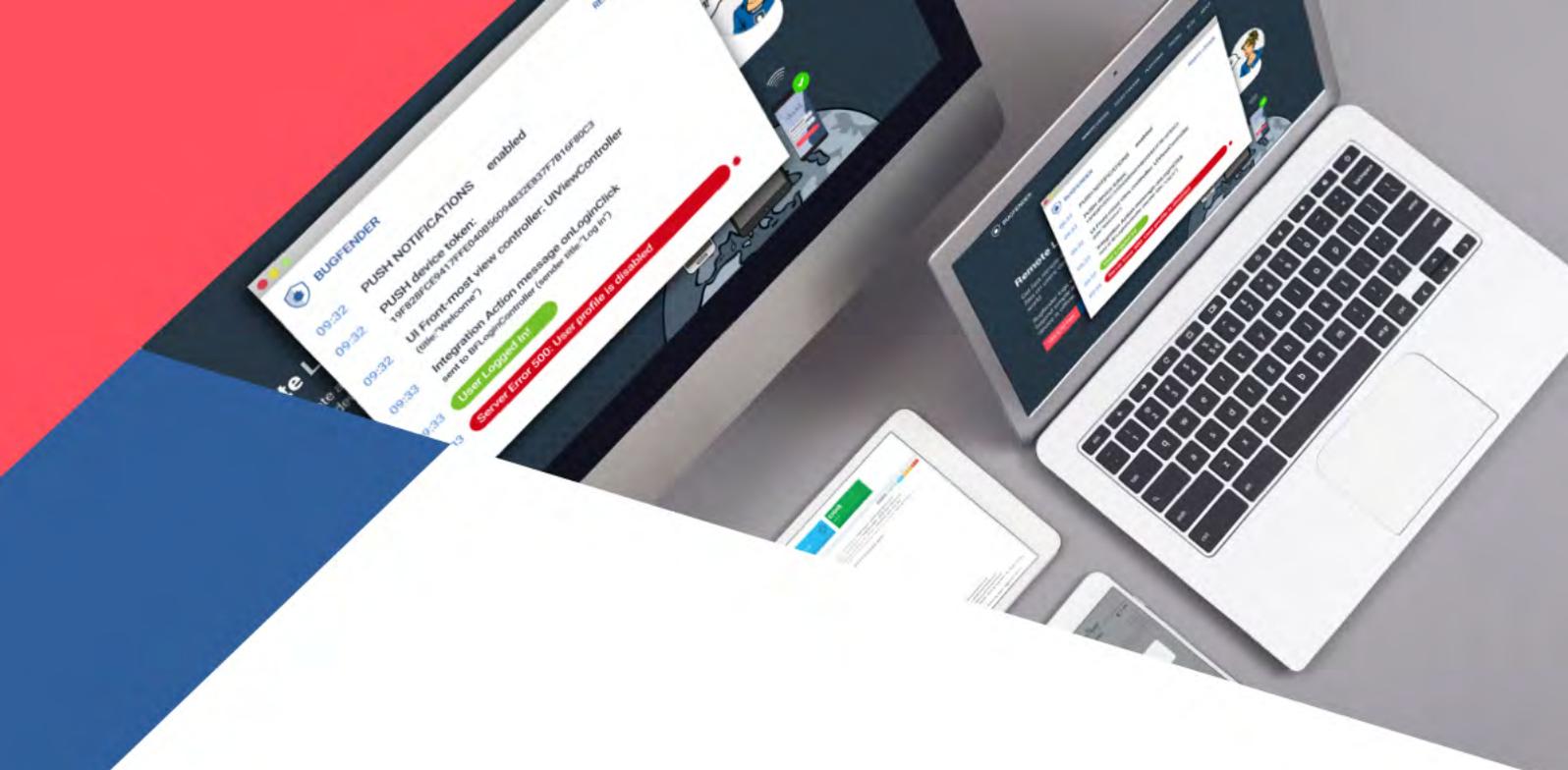
What Can I Do With Bugfender?

Integrate in less than 60 seconds

Bugfender provides and easy to install SDK for the most popular mobile and web development platforms and frameworks.

Access logs remotely

Bugfender's remote, continuous logging enables you to target individual users and provide personalized customer support - keeping your customers happy, and bug-free.

Made for mobile and web

Bugfender doesn't just log bugs and crashes. It logs all the information you'll ever need. And it does int in a efficient way, so you app performance is not affected.

Useful everywhere

Works great during development, beta and App production level applications.

Companies that trust Bugfender

SK telecom   intel   Google   VW

Is It Secure?

Bugfender only logs what you (the developer) tell it to log

If you need to log sensitive data that's required to track down a difficult bug, we've got you covered.

- Logs are encrypted with SSL/TLS when transferred between the mobile device and our servers. Your data also has the same protection when viewed on our website.

- Logs are protected by file system permissions in the device's cache before being sent, and are encrypted when in transit and when stored in our data center.

We collect millions of logs daily, and don't hold onto any data longer than you need it for. Past your chosen log retention, it's deleted, forever.

If you're looking for something custom, please check our On-Premise offering or contact us for other options.
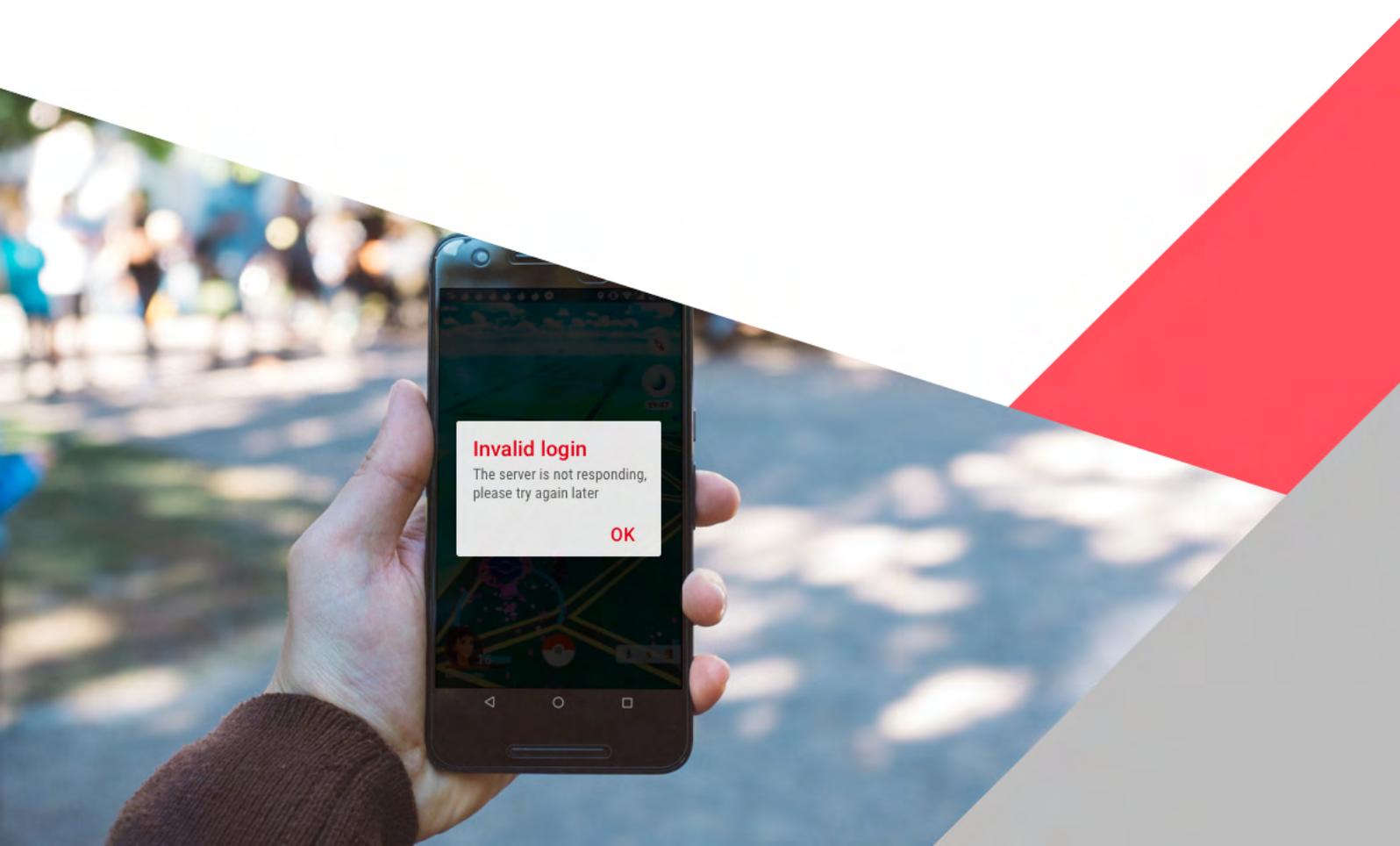
Superb Customer Support

Providing top-notch support is a priority for us. At Bugfender, our engineers double up as support agents, you'll always get expert solutions from real professionals.

> *Just wanted to tell you guys, we are loving Bugfender. Don't know how we made it this far without it. We used to use Lumberjack, but then it didn't support Swift. And, it was always awkward to get log files off devices. Now that is trivial. Nice job! Great web interface.*
>
> **Steve Webha** from Blastmotion

Real Case Studies of Company Using Bugfender

Bugfender is used all over the world by a huge variety of people from independent developers to international corporations including Starbucks, Men's Health, Napster and so many more. It's simplistic approach makes it's usage almost limitless. Each and every company has it's own fascinating use cases, which we'd like to share with you.

We've paired up with a few of our customers to find out more about how Bugfender helps them.

BLAST.

Advanced Logging to Help Advanced Athletes

A striking aspect of how Blast Motion uses Bugfender is that their customer support also has access to the logs and regularly reviews them.

Find out more »

EYE-D

Bringing Independence to the Visually Impaired

With Bugfender, the Eye-D team can enable a debugging mode that captures a huge amount of information about each device on App launch, including the manufacturer, model, CPU, memory, cameras, and other sensors.

Find out more »

Which Plans Are Available?

FREE

For indie developers and experimental applications

100K Daily Log Lines
24 hour Log Retention
3 Team Members
Summary Email Daily

STARTUP

For startups caring about the quality of their apps

500K Daily Log Lines
7-day Log Retention
5 Team Members
Summary Email Daily
Crash Reporting
GDPR DPA

BUSINESS

For agencies and product companies

1M Daily Log Lines
30-day Log Retention
20 Team Members
All Basic Features
Log Archiving in Amazon S3
User Feedback Collection
SSO with SAML/LDAP
API Access (beta)
Webhooks (beta)
On-Premise (available)

PREMIUM

For established companies with enterprise-grade requirements

30M Daily Log Lines
30-day Log Retention
100 Team Members
All Pro Features
SLA Guarantees
Volume Discounts
Priority Support
Purchase Order Billing
Single Tenant Instance (available)
Custom Terms (contact us)

ISC 27001 Certified Datacenter

Learn more at:
bugfender.com/pricing

Unique requirements? Our plans don't suit your needs?
Reach out to us at **support@bugfender.com**
and we can create a custom plan for you.
You can also request a quote at **bugfender.com/quote**

Looking for Something Special?

If you have any special requirements, we'll be happy to help create the perfect package for you. This could include:

- Unlimited storage, apps, and log lines
- Corporate private cloud, or installation on a dedicated server
- On-premise license and support
- Geographic location of your servers
- Off-site backups
- Custom encryption needs
- Custom API and webhooks
- Custom terms and conditions, premium support, and Service Level Agreements
- Integration with your Single Sign-On system: SAML, LDAP, Active Directory
- Purchase order billing

If you're interested in a custom plan or have any questions, get in touch with us at support@bugfender.com.

How Do I Get Started?

Go to

bugfender.com

and select a plan that suits you or fill the form besides.